

Chapter 1 Quiz
Questions and answers

1. Which one of the following is the sector skills council for the catering and hospitality industry?
- A. The Institute for Hospitality
 - B. Craft Guild of Chefs
 - C. People First
 - D. City & Guilds

ANS: C

2. Which one of the following is the largest restaurant chain in the country?
- A. Wimpy
 - B. McDonald's
 - C. Café Rouge
 - D. Burger King

ANS: B

3. Public houses which are owned and managed by a licensee are known as _____.
Where the pub is owned by a company or brewery and occupied by a licensee, the pub is usually known as a _____ pub.
When the pub is owned by the brewery and not occupied by a licensee but run by salaried staff, the pub is a _____ house.

ANS: free houses, leased, managed

4. Which one of the following is the best definition of a contract food supplier?
- A. A business that operates an outside catering service and is called in for special events.
 - B. A service provided by the employer in-house where hospitality is required.
 - C. A service provider to a business that needs to provide hospitality but does not want to do it themselves.
 - D. A provider who sub-contracts the catering to other people before then reselling it to another provider.

ANS: C

5. Which three of the listed points must legally be on your written statement of employment?
- A. Rates of pay
 - B. Line manager details
 - C. Holiday entitlement
 - D. Meal break times

ANS: A, C, D

6. How long after starting full-time work must your employer give you a written statement of the main terms of your contract of employment?
- A. Within two months
 - B. Immediately when you start work
 - C. Within three months
 - D. When you ask for it

ANS: A

7. Which three of the listed can be classified as the visitor attractions?

- A. Theme parks
- B. Theme pubs
- C. Sporting stadiums
- D. Museums
- E. Hotels

ANS: A, C, D

8. Which one of the following hotels will be the most expensive to stay in?

- A. Three red rosettes rating
- B. One-star rating
- C. Five-star rating
- D. Three knife and forks rating

ANS: C