

Chapter 2: Perspectives on Organizations

True/False Questions

1. A closed-systems perspective does not focus exclusively upon the organization.

Ans: False

Rejoinder: A closed-system perspective focuses exclusively upon the organization.

2. Structural dimensions provide labels to distinguish some key, internal characteristics of an organization.

Ans: True

3. Efficiency refers to the amount of resources used to achieve the organization's goals.

Ans: True

4. The idea of balancing the preferences of different groups has been characterized as a classical approach.

Ans: False

Rejoinder: The idea of balancing the preferences of different groups has been characterized as a stakeholder approach.

5. In order to make quick decisions, many organizations are being redesigned and/or developed to become so-called learning organizations.

Ans: True