**Chapter 2**

**Thought-Provoking Questions**

1. How do you acquire information? Choose 2 hours out of your busy day and try to notice all of the information that you receive from your environment. Keep diaries indicating where the information came from and how you knew it was information and not data.
2. Reflect on an IS with which you are familiar, such as the automatic banking machine. How does this IS function? What are the advantages of using this system (i.e., why not use a bank teller instead)? What are the disadvantages? Are there enhancements that you would add to this system?
3. In health care, think about a typical day of practice and describe the setting. How many times does the nurse interact with ISs? What are the ISs that we interact with, and how do we access them? Are they at the bedside, handheld, or station based? How do their location and ease of access impact nursing care?
4. Briefly describe an organization and discuss how our need for information and knowledge impacts the configuration and interaction of that organization with other organizations. Also discuss how the need for information and knowledge influences the nature of work or how knowledge workers interact with and produce information and knowledge in this organization.
5. If you could meet only four of the rights discussed in this chapter, which one would you omit and why? Also, provide your rationale for each right you chose to meet.