***Test Bank***

**Cultural Diversity: A Primer for the Human Services**

5th Edition

**Multiple Choice**

1. Which of the following is NOT identified as a reason for the underutilization of community services by culturally diverse clients?
   1. Mistrust of providers abilities
   2. Unfamiliarity with services available
   3. Lack of services designed for issues specific to an ethnic group
   4. Discomfort with the environment

ANS: C

REF: Introduction

1. In the context of culturally competent service provision, being unaware of differences in cultural style would be considered:
   1. discrimination.
   2. racism.
   3. cultural unawareness.
   4. unethical.

ANS: A

REF: Introduction

1. The term “racial group” is defined as:
   1. a group that shares a common culture.
   2. a group that shares a distinctive genetic heritage.
   3. non-Whites.
   4. a group that shares a common culture and genetic heritage.

ANS: B

REF: Introduction

1. The term White ethnics refers to:
   1. Whites who have recently immigrated to the U.S.
   2. ethnic groups who share physical characteristics with White, dominant culture.
   3. dominant group members whose origins are not from Northern Europe.
   4. dominant group members who, despite Northern European origins, affiliate strongly with ethnic minority groups.

ANS: C

REF: Introduction

1. All of the following are critical demographic items to guide the need of a culturally diverse client EXCEPT:
   1. place of birth.
   2. number of generations in the United States.
   3. language spoken at home.
   4. all of the above are essential to know.

ANS: D

REF: Introduction

1. The surest indicator of cultural insensitivity, according to the author, is:
   1. the inability to create a welcoming environment for clients of color.
   2. the lack of understanding of cultural definitions of health and illness.
   3. unawareness of one’s own prejudices.
   4. the belief that all members of a particular group share all characteristics.

ANS: D

REF: Introduction

**ESSAY QUESTIONS**

1. The author describes four common characteristics/experiences of culturally diverse clients. Describe these characteristics and discuss the possible related issues that may be present in the helping process.

REF: Introduction

2. What issues might arise due to differences within ethnic groups? How might a provider assess these individual and cultural factors and understand their meaning?

REF: Introduction

3. The first task of any cross-cultural worker is to carefully assess the client’s demographic and cultural situation. Expand on the critical information deemed necessary in determining the needs of a culturally diverse client.

REF: Introduction