Package Title: Clickers

Course Title: Boone, Kurtz, Khan, Canzer, Contemporary Business, Third Canadian Edition

Chapter Number: 10

Question type: Multiple Choice

1) An integrated production system that uses computers to help workers design products, control machines, handle materials, and control the production process is referred to as:

a) CAD

b) CIM

c) CAM

d) FMS

Answer: b

2) Which one of the following statements concerning the International Organization for Standardization (ISO) is **incorrect**?

a) The organization’s mission is to develop and promote international standards for business, government and society

b) The organization’s aim is to improve and encourage global trade and cooperation

c) The ISO itself carries out audits and certification

d) The ISO itself develops standards

Answer: c

3) A firm that wants to locate near a community often must prepare a \_\_\_\_\_\_\_ that analyzes how a proposed plant would affect the quality of life in the surrounding area.

a) Feasibility study

b) SWOT analysis

c) Environmental impact study

d) Computer-aided design

Answer: c

4) The critical path on a PERT chart indicates:

a) The sequence of operations that are the most critical

b) The sequence of operations that require the shortest time for completion

c) The sequence of operations that are the most complicated

d) The sequence of operations that require the longest time for completion

Answer: d

5) When inventory drops to a certain level and the inventory control system automatically reorders the merchandise, the type of inventory system in use is:

a) Periodic

b) Perpetual

c) Production

d) Materials requirement planning (MRP)

Answer: b

6) The want-satisfying power of a good or service is called:

a) Conversion process.

b) Utility.

c) Authority.

d) Information sharing.

Answer: b

7) Which layout below is **not** part of a basic facility layout?

a) Process layout

b) Customer-oriented layout

c) Inventory control layout

d) Fixed-position layout

Answer: c

8) A production process that creates products in short production runs is described as a(n):

a) Intermittent production process

b) Continuous production process

c) Synthetic production process

d) Analytic production process

Answer: a

9) The phase of production control in which the manager instructs each department

on what work to do and the time allowed for its completion is called:

a) Bench marking.

b) Follow up.

c) Job rotation.

d) Dispatching.

Answer: d

10) A system for manufacturing products in large quantities by using effective combinations of employees with specialized skills, mechanization and standardization refers to:

a) Mass production

b) Flexible production

c) Customer driven production

d) Just-in-time production

Answer: a

11) Which one of the following is NOT a resource used by flexible production?

a) Information technology

b) Programmable equipment

c) Skilled workers

d) High inventories

Answer: d

12) A broad management philosophy that reaches beyond the narrow activity of inventory control to affect the entire system of production and operations management is referred to as:

a) A periodic inventory system

b) A perpetual inventory system

c) A Just-in-time system

d) Vendor-managed system

Answer: c

13) At which stage in the production process would managers decide on the sequence of work, who will perform each part of the work, and where the work will be done?

a) Planning

b) Routing

c) Scheduling

d) Dispatching

Answer: b

14) The ISO standards that help organizations to ensure that their products and services are of high quality and provide a basis for continual improvement are:

a) ISO 9000

b) ISO 14000

c) ISO 8000

d) ISO 4000

Answer: a

15) A robot that assists people in nonmanufacturing, often dangerous environments is called a:

a) Pick-and-place robot

b) Field robot

c) Remote controlled robot

d) Platform robot

Answer: b