Job Seeker Survey Report

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| **Respondents** | 2000 |

JCL Talent, Inc., provides **employment and recruitment services** **for employers and job seekers** worldwide in four career divisions: Finance & Accounting Careers, Office Support Careers, Creative Careers, and Technical Careers. **Employers** hire JCL Talent to recruit and find top employees and **job seekers** register with JCL Talent to find their dream job.

Job seekers were recently surveyed regarding their satisfaction with five categories of JCL Talent’s recruitment services:

* Career Counseling
* Resume Preparation
* Communications
* Job Selection
* Job Search Success

Using the ratings Excellent, Good, Fair, and Poor, a significant percentage of the job seekers rated Communications as Fair or Poor, as shown in the column chart below.

JCL Talent will work with the division directors and branch managers to investigate the reasons for these less than satisfactory ratings and then submit a report to head office in January 2021. JCL Talent can be particularly proud that 90% of our job seekers rated their overall experience as either Excellent or Good.